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## Web Hosts Remain Online During San Diego Blackout

By Justin Lee, September 12, 2011

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Inside Cloud9 Real Time's data center

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(WEB HOST INDUSTRY REVIEW) -- Web hosts and data centers managed to stay online throughout the massive blackout that hit Southern California on September 8th.

Caused by a human error, the power outage affected parts of Southern California and Arizona and left more than 8 million citizens without power.

In a news conference held Saturday, San Diego Gas & Electric president Mike Niggli said the problem was triggered by an employee with Arizona utility company APS who was working on a capacitor at a substation near Yuma.

Cloud9 Real Time ([www.cloud9realtime.com](http://www.cloud9realtime.com)) and American Internet Services were just two of the majority of hosting providers that maintained service throughout the blackout at their respective data centers.

San Diego-based cloud hosting provider Cloud9 hosts all servers, tech support and data center in the region.

The company's SAS70 Type II data center provides Cloud9 customers with high levels of redundancy to ensure infrastructure services are always available.

The facility's generators, onsite fuel storage and fuel supply contracts kept an uninterrupted power supply for an indefinite period of time kept users up while much of the state was without power.

"I am very proud of our team and the implementation of our disaster recovery plan. We were getting contacted by many associates asking if there would be any interruption in service," said Cloud9 Real

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Time's CEO, Robert Chandler. "I was ecstatic to tell them while our corporate office did not have power or phones, all of our infrastructure and servers were online and users were not going to experience any downtime from the event."

American Internet Services also reported all three of its data centers in the San Diego area were "up, and on generator power," during and after the outage.

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